**Worthington Industries: Group Welfare Plan with HSA** Coverage for: Individual, Employee + Spouse, Employee + Children, or Family | Plan Type: CDHP

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.WIBenefitsHelp.com or call 1-888-971-7377. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.WIBenefitsHelp.com or call 1-888-971-7377 to request a copy.

Important Questions	Answers			Why This Matters:	
		Network	Non-Network		
	Per participant:	\$1,500	\$1,500	Generally, you must pay all of the costs from <u>providers</u> up to the	
What is the overall deductible?	Per Family:	\$3,000	\$3,000	deductible amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be	
	The deductibles are combined for network and non-network providers. Satisfying one helps satisfy the other.			met before the <u>plan</u> begins to pay.	
Are there services covered before you meet your deductible?	<b>Yes.</b> Preventive care services are covered without cost sharing.		covered without cost	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .	
Are there other deductibles for specific services?	No.			You don't have to meet <u>deductibles</u> for specific services.	
		Network	Non-Network		
What is the out of peaket	Per participant:	\$3,500	\$5,000	The out-of-pocket limit is the most you could pay in a year for covered	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Per family:	\$7,000	\$10,000	services. If you have other family members in this <u>plan</u> , the overall	
	The out-of-pocket limits are combined for network and non- network providers. Satisfying one helps satisfy the other.			family <u>out-of-pocket limit</u> must be met.	
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>Plan</u> doesn't cover, pre-certification penalties, and non-medically necessary services.			Even though you pay these expenses, they don't count toward the out-of-pocket limit.	
Will you pay less if you use a <u>network provider</u> ?	<b>Yes, for medical:</b> Anthem BlueCross BlueShield. For a list of network providers, call your Care Coordinator, at 1-888-971-			This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an	

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)

	7377 or visit <a href="www.WIBenefitsHelp.com">www.WIBenefitsHelp.com</a> . <b>Yes, for prescription drugs:</b> Navitus. For a list of retail and mail pharmacies, call your Care Coordinator, at 1-888-971-7377 or visit <a href="www.WIBenefitsHelp.com">www.WIBenefitsHelp.com</a> .	out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What Yo	ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	20% co-insurance after deductible	40% co-insurance after deductible	none	
If you visit a health	Specialist visit	20% co-insurance after deductible	40% co-insurance after deductible	none	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	No Charge	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% co-insurance after deductible	40% co-insurance after deductible	none	
	Imaging (CT/PET scans, MRIs)	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at 1-888-971-7377 or www.WIBenefitsHelp.com	Preferred generic drugs	20% co-insurance after deductible	40% co-insurance after deductible (retail only)	Covers up to a thirty (30) day supply for retail pharmacy or up to a ninety (90) day supply for mail order pharmacy. An additional \$20 surcharge will apply to the third fill of a	
	Preferred brand and non- preferred generic drugs	25% co-insurance after deductible	45% co-insurance after deductible (retail only)		
				maintenance prescription drug when the mail order pharmacy is not utilized.	
	Non-preferred brand drugs	30% co-insurance after deductible	50% co-insurance after deductible (retail only)	Not all prescription drugs are covered. To determine if a specific drug is covered under your plan, log into your account at <a href="https://www.WIBenefitsHelp.com">www.WIBenefitsHelp.com</a> or call 1-888-971-7377.	
	Specialty drugs	30% co-insurance after deductible	Not Covered	You must fill specialty drugs through Worthington Industries Pharmacy or Lumicera,	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.WIBenefitsHelp.com}}$ .

Common		What Yo	ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
				Navitus' specialty pharmacy.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
surgery	Physician/surgeon fees	20% co-insurance after deductible	40% co-insurance after deductible	none	
	Emergency room care	20% co-insurance after deductible	20% co-insurance after deductible	none	
If you need immediate medical attention	Emergency medical transportation	20% co-insurance after deductible	20% co-insurance after deductible	none	
	<u>Urgent care</u>	20% co-insurance after deductible	40% co-insurance after deductible	none	
If you have a hospital	Facility fee (e.g., hospital room)	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
stay	Physician/surgeon fees	20% co-insurance after deductible	40% co-insurance after deductible	none	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% co-insurance after deductible	40% co-insurance after deductible	<b>Pre-certification is required</b> for intensive outpatient treatment and partial hospitalization.	
	Inpatient services	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
If you are pregnant	Office visits	20% co-insurance after deductible	40% co-insurance after deductible	Cost sharing does not apply for preventive services.	
	Childbirth/delivery professional services	20% co-insurance after deductible	40% co-insurance after deductible	none	
	Childbirth/delivery facility services	20% co-insurance after deductible	40% co-insurance after deductible	<b>Pre-certification is</b> required for inpatient stays in excess of forty-eight (48) hours of a normal delivery and ninety-six (96) hours of a cesarean delivery.	
If you need help recovering or have other special needs	Home health care	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
	Rehabilitation services	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
	Habilitation services	20% co-insurance after deductible	40% co-insurance after deductible	Pre-certification is required.	
	Skilled nursing care	20% co-insurance after deductible	40% co-insurance after deductible	Annual Benefit Maximum: Sixty (60) days per plan participant combined network/non-	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.WIBenefitsHelp.com}}$ .

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information
				network. Pre-certification is required.
	Durable medical equipment	20% co-insurance after deductible	40% co-insurance after deductible	<b>Pre-certification is required</b> for all rentals and any purchase over \$500.
	Hospice services	No charge after deductible	No charge after deductible	Pre-certification is required.
If abild manda	Children's eye exam	Not Covered	Not Covered	none
If your child needs	Children's glasses	Not Covered	Not Covered	none
dental or eye care	Children's dental check-up	Not Covered	Not Covered	none

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (adult)
- Hearing Aids (standard)

- Infertility treatment
- Long-term care
- Private-duty nursing

- Routine eye care (adult)
- Routine foot care (except for diabetic)
- Weight-loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limited to 20 visits)
- Bariatric surgery

• Chiropractic care (limited to 20 visits)

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. You may also contact the Plan's COBRA Administrator, BenefitExpress, at 1-877-837-5017. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

You may also contact the third party administrator (TPA) to assist the plan administrator with claims adjudication. The TPA's name, address, and telephone number are:

Quantum Health Care Coordinators 7450 Huntington Park Drive, Suite 100 Columbus, OH 43235 1-888-971-7377

#### Does this plan provide Minimum Essential Coverage? Yes

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.WIBenefitsHelp.com.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-971-7377.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-971-7377.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-888-971-7377.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-971-7377.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.WIBenefitsHelp.com.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,50
■ Specialist cost sharing	20%
■ Hospital (facility) cost sharing	20%
Other cost sharing	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

The total Peg would pay is

In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$2,200
What isn't covered	
Limits or exclusions	\$20

\$12,700

\$3,720

## **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,50
■ Specialist cost sharing	20%
■ Hospital (facility) cost sharing	20%
Other cost sharing	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

In this avample. Is a would now

# Total Example Cost \$5,600

in this example, Joe would pay:			
Cost Sharing			
Deductibles	\$1,500		
Copayments	\$0		
Coinsurance	\$800		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$2,300		

#### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,500
Specialist cost sharing	20%
Hospital (facility) cost sharing	20%
Other cost sharing	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:				
Cost Sharing				
Deductibles	\$1,500			
Copayments	\$0			
Coinsurance	\$300			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$1,800			

## **Glossary of Health Coverage and Medical Terms**

- This glossary defines many commonly used terms, but isn't a full list. These glossary terms and definitions are
  intended to be educational and may be different from the terms and definitions in your <u>plan</u> or <u>health insurance</u>
  policy. Some of these terms also might not have exactly the same meaning when used in your policy or <u>plan</u>, and
  in any case, the policy or <u>plan</u> governs. (See your Summary of Benefits and Coverage for information on how to
  get a copy of your policy or <u>plan</u> document.)
- Underlined text indicates a term defined in this Glossary.
- See page 6 for an example showing how <u>deductibles</u>, <u>coinsurance</u> and <u>out-of-pocket limits</u> work together in a real life situation.

#### Allowed Amount

This is the maximum payment the <u>plan</u> will pay for a covered health care service. May also be called "eligible expense", "payment allowance", or "negotiated rate".

## **Appeal**

A request that your health insurer or <u>plan</u> review a decision that denies a benefit or payment (either in whole or in part).

## **Balance Billing**

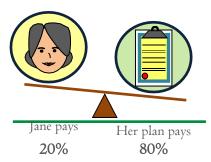
When a <u>provider</u> bills you for the balance remaining on the bill that your <u>plan</u> doesn't cover. This amount is the difference between the actual billed amount and the <u>allowed amount</u>. For example, if the provider's charge is \$200 and the allowed amount is \$110, the provider may bill you for the remaining \$90. This happens most often when you see an <u>out-of-network provider</u> (<u>non-preferred provider</u>). A <u>network provider</u> (<u>preferred provider</u>) may not bill you for covered services.

#### Claim

A request for a benefit (including reimbursement of a health care expense) made by you or your health care <u>provider</u> to your health insurer or <u>plan</u> for items or services you think are covered.

#### Coinsurance

Your share of the costs of a covered health care service, calculated as a percentage (for example, 20%) of the allowed amount for the service. You generally



pay coinsurance *plus* (See page 6 for a detailed example.) any <u>deductibles</u> you owe. (For example, if the <u>health</u> <u>insurance</u> or <u>plan's</u> allowed amount for an office visit is \$100 and you've met your <u>deductible</u>, your coinsurance payment of 20% would be \$20. The health insurance or <u>plan</u> pays the rest of the allowed amount.)

## Complications of Pregnancy

Conditions due to pregnancy, labor, and delivery that require medical care to prevent serious harm to the health of the mother or the fetus. Morning sickness and a non-emergency caesarean section generally aren't complications of pregnancy.

#### Copayment

A fixed amount (for example, \$15) you pay for a covered health care service, usually when you receive the service. The amount can vary by the type of covered health care service.

## Cost Sharing

Your share of costs for services that a <u>plan</u> covers that you must pay out of your own pocket (sometimes called "out-of-pocket costs"). Some examples of cost sharing are <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. Family cost sharing is the share of cost for <u>deductibles</u> and <u>out-of-pocket</u> costs you and your spouse and/or child(ren) must pay out of your own pocket. Other costs, including your <u>premiums</u>, penalties you may have to pay, or the cost of care a <u>plan</u> doesn't cover usually aren't considered cost sharing.

## Cost-sharing Reductions

Discounts that reduce the amount you pay for certain services covered by an individual <u>plan</u> you buy through the <u>Marketplace</u>. You may get a discount if your income is below a certain level, and you choose a Silver level health plan or if you're a member of a federally-recognized tribe, which includes being a shareholder in an Alaska Native Claims Settlement Act corporation.

#### Deductible

An amount you could owe during a coverage period (usually one year) for covered health care services before your plan begins to pay. An overall deductible applies to all or almost all covered items and services. A plan with an overall deductible may



Jane pays 100%

Her plan pays **0%** 

(See page 6 for a detailed example.)

also have separate deductibles that apply to specific services or groups of services. A <u>plan</u> may also have only separate deductibles. (For example, if your deductible is \$1000, your plan won't pay anything until you've met your \$1000 deductible for covered health care services subject to the deductible.)

## Diagnostic Test

Tests to figure out what your health problem is. For example, an x-ray can be a diagnostic test to see if you have a broken bone.

## Durable Medical Equipment (DME)

Equipment and supplies ordered by a health care <u>provider</u> for everyday or extended use. DME may include: oxygen equipment, wheelchairs, and crutches.

## **Emergency Medical Condition**

An illness, injury, symptom (including severe pain), or condition severe enough to risk serious danger to your health if you didn't get medical attention right away. If you didn't get immediate medical attention you could reasonably expect one of the following: I) Your health would be put in serious danger; or 2) You would have serious problems with your bodily functions; or 3) You would have serious damage to any part or organ of your body.

## **Emergency Medical Transportation**

Ambulance services for an emergency medical condition. Types of emergency medical transportation may include transportation by air, land, or sea. Your <u>plan</u> may not cover all types of emergency medical transportation, or may pay less for certain types.

## Emergency Room Care / Emergency Services

Services to check for an <u>emergency medical condition</u> and treat you to keep an <u>emergency medical condition</u> from getting worse. These services may be provided in a licensed hospital's emergency room or other place that provides care for <u>emergency medical conditions</u>.

#### **Excluded Services**

Health care services that your <u>plan</u> doesn't pay for or cover.

## Formulary

A list of drugs your <u>plan</u> covers. A formulary may include how much your share of the cost is for each drug. Your <u>plan</u> may put drugs in different <u>cost sharing</u> levels or tiers. For example, a formulary may include generic drug and brand name drug tiers and different <u>cost sharing</u> amounts will apply to each tier.

#### Grievance

A complaint that you communicate to your health insurer or plan.

#### Habilitation Services

Health care services that help a person keep, learn or improve skills and functioning for daily living. Examples include therapy for a child who isn't walking or talking at the expected age. These services may include physical and occupational therapy, speech-language pathology, and other services for people with disabilities in a variety of inpatient and/or outpatient settings.

#### Health Insurance

A contract that requires a health insurer to pay some or all of your health care costs in exchange for a <u>premium</u>. A health insurance contract may also be called a "policy" or "<u>plan</u>".

#### Home Health Care

Health care services and supplies you get in your home under your doctor's orders. Services may be provided by nurses, therapists, social workers, or other licensed health care providers. Home health care usually doesn't include help with non-medical tasks, such as cooking, cleaning, or driving.

## Hospice Services

Services to provide comfort and support for persons in the last stages of a terminal illness and their families.

## Hospitalization

Care in a hospital that requires admission as an inpatient and usually requires an overnight stay. Some <u>plans</u> may consider an overnight stay for observation as outpatient care instead of inpatient care.

## Hospital Outpatient Care

Care in a hospital that usually doesn't require an overnight stay.

#### In-network Coinsurance

Your share (for example, 20%) of the <u>allowed amount</u> for covered healthcare services. Your share is usually lower for in-<u>network</u> covered services.

#### In-network Copayment

A fixed amount (for example, \$15) you pay for covered health care services to <u>providers</u> who contract with your <u>health insurance</u> or <u>plan</u>. In-network copayments usually are less than <u>out-of-network copayments</u>.

## Marketplace

A marketplace for <a href="health insurance">health insurance</a> where individuals, families and small businesses can learn about their <a href="plan">plan</a> options; compare plans based on costs, benefits and other important features; apply for and receive financial help with <a href="premiums">premiums</a> and <a href="cost sharing">cost sharing</a> based on income; and choose a <a href="plan">plan</a> and enroll in coverage. Also known as an "Exchange". The Marketplace is run by the state in some states and by the federal government in others. In some states, the Marketplace also helps eligible consumers enroll in other programs, including Medicaid and the Children's Health Insurance Program (CHIP). Available online, by phone, and in-person.

## Maximum Out-of-pocket Limit

Yearly amount the federal government sets as the most each individual or family can be required to pay in <u>cost sharing</u> during the <u>plan</u> year for covered, in-<u>network</u> services. Applies to most types of health <u>plans</u> and insurance. This amount may be higher than the <u>out-of-pocket limits</u> stated for your <u>plan</u>.

## Medically Necessary

Health care services or supplies needed to prevent, diagnose, or treat an illness, injury, condition, disease, or its symptoms, including habilitation, and that meet accepted standards of medicine.

## Minimum Essential Coverage

Minimum essential coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of minimum essential coverage, you may not be eligible for the premium tax credit.

#### Minimum Value Standard

A basic standard to measure the percent of permitted costs the <u>plan</u> covers. If you're offered an employer <u>plan</u> that pays for at least 60% of the total allowed costs of benefits, the <u>plan</u> offers minimum value and you may not qualify for <u>premium tax credits</u> and <u>cost sharing</u> reductions to buy a <u>plan</u> from the <u>Marketplace</u>.

#### Network

The facilities, <u>providers</u> and suppliers your health insurer or <u>plan</u> has contracted with to provide health care services.

#### Network Provider (Preferred Provider)

A <u>provider</u> who has a contract with your <u>health insurer</u> or <u>plan</u> who has agreed to provide services to members of a <u>plan</u>. You will pay less if you see a <u>provider</u> in the <u>network</u>. Also called "preferred provider" or "participating provider."

#### Orthotics and Prosthetics

Leg, arm, back and neck braces, artificial legs, arms, and eyes, and external breast prostheses after a mastectomy. These services include: adjustment, repairs, and replacements required because of breakage, wear, loss, or a change in the patient's physical condition.

#### Out-of-network Coinsurance

Your share (for example, 40%) of the <u>allowed amount</u> for covered health care services to <u>providers</u> who don't contract with your <u>health insurance</u> or <u>plan</u>. Out-of-network coinsurance usually costs you more than <u>innetwork coinsurance</u>.

## Out-of-network Copayment

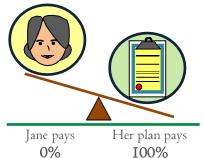
A fixed amount (for example, \$30) you pay for covered health care services from <u>providers</u> who do **not** contract with your <u>health insurance</u> or <u>plan</u>. Out-of-network copayments usually are more than <u>in-network</u> <u>copayments</u>.

# Out-of-network Provider (Non-Preferred Provider)

A <u>provider</u> who doesn't have a contract with your <u>plan</u> to provide services. If your <u>plan</u> covers out-of-network services, you'll usually pay more to see an out-of-network provider than a <u>preferred provider</u>. Your policy will explain what those costs may be. May also be called "non-preferred" or "non-particiapting" instead of "out-of-network provider".

#### Out-of-pocket Limit

The most you *could* pay during a coverage period (usually one year) for your share of the costs of covered services. After you meet this limit the <u>plan</u> will usually pay



(See page 6 for a detailed example.)

<u>allowed amount</u>. This limit helps you plan for health care costs. This limit never includes your <u>premium</u>, <u>balance-billed</u> charges or health care your <u>plan</u> doesn't cover. Some <u>plans</u> don't count all of your <u>copayments</u>, <u>deductibles</u>, <u>coinsurance</u> payments, out-of-network payments, or other expenses toward this limit.

#### Physician Services

Health care services a licensed medical physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), provides or coordinates.

#### Plan

Health coverage issued to you directly (individual plan) or through an employer, union or other group sponsor (employer group plan) that provides coverage for certain health care costs. Also called "health insurance plan", "policy", "health insurance policy" or "health insurance".

#### Preauthorization

A decision by your health insurer or <u>plan</u> that a health care service, treatment plan, <u>prescription drug</u> or <u>durable medical equipment (DME)</u> is <u>medically necessary</u>. Sometimes called prior authorization, prior approval or precertification. Your <u>health insurance</u> or <u>plan</u> may require preauthorization for certain services before you receive them, except in an emergency. Preauthorization isn't a promise your <u>health insurance</u> or <u>plan</u> will cover the cost.

#### Premium

The amount that must be paid for your <u>health insurance</u> or <u>plan</u>. You and/or your employer usually pay it monthly, quarterly, or yearly.

#### Premium Tax Credits

Financial help that lowers your taxes to help you and your family pay for private <a href="health insurance">health insurance</a>. You can get this help if you get <a href="health insurance">health insurance</a> through the <a href="Marketplace">Marketplace</a> and your income is below a certain level. Advance payments of the tax credit can be used right away to lower your monthly <a href="premium">premium</a> costs.

#### Prescription Drug Coverage

Coverage under a <u>plan</u> that helps pay for <u>prescription</u> <u>drugs</u>. If the plan's <u>formulary</u> uses "tiers" (levels), prescription drugs are grouped together by type or cost. The amount you'll pay in <u>cost sharing</u> will be different for each "tier" of covered <u>prescription</u> drugs.

## Prescription Drugs

Drugs and medications that by law require a prescription.

## Preventive Care (Preventive Service)

Routine health care, including <u>screenings</u>, check-ups, and patient counseling, to prevent or discover illness, disease, or other health problems.

## Primary Care Physician

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), who provides or coordinates a range of health care services for you.

## Primary Care Provider

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), nurse practitioner, clinical nurse specialist, or physician assistant, as allowed under state law and the terms of the plan, who provides, coordinates, or helps you access a range of health care services.

#### Provider

An individual or facility that provides health care services. Some examples of a provider include a doctor, nurse, chiropractor, physician assistant, hospital, surgical center, skilled nursing facility, and rehabilitation center. The <u>plan</u> may require the provider to be licensed, certified, or accredited as required by state law.

## Reconstructive Surgery

Surgery and follow-up treatment needed to correct or improve a part of the body because of birth defects, accidents, injuries, or medical conditions.

#### Referral

A written order from your <u>primary care provider</u> for you to see a <u>specialist</u> or get certain health care services. In many health maintenance organizations (HMOs), you need to get a referral before you can get health care services from anyone except your <u>primary care provider</u>. If you don't get a referral first, the <u>plan</u> may not pay for the services.

#### Rehabilitation Services

Health care services that help a person keep, get back, or improve skills and functioning for daily living that have been lost or impaired because a person was sick, hurt, or disabled. These services may include physical and occupational therapy, speech-language pathology, and psychiatric rehabilitation services in a variety of inpatient and/or outpatient settings.

#### Screening

A type of <u>preventive care</u> that includes tests or exams to detect the presence of something, usually performed when you have no symptoms, signs, or prevailing medical history of a disease or condition.

## Skilled Nursing Care

Services performed or supervised by licensed nurses in your home or in a nursing home. Skilled nursing care is **not** the same as "skilled care services", which are services performed by therapists or technicians (rather than licensed nurses) in your home or in a nursing home.

#### **Specialist**

A <u>provider</u> focusing on a specific area of medicine or a group of patients to diagnose, manage, prevent, or treat certain types of symptoms and conditions.

## Specialty Drug

A type of <u>prescription drug</u> that, in general, requires special handling or ongoing monitoring and assessment by a health care professional, or is relatively difficult to dispense. Generally, specialty drugs are the most expensive drugs on a <u>formulary</u>.

## UCR (Usual, Customary and Reasonable)

The amount paid for a medical service in a geographic area based on what <u>providers</u> in the area usually charge for the same or similar medical service. The UCR amount sometimes is used to determine the <u>allowed</u> amount.

## Urgent Care

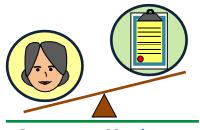
Care for an illness, injury, or condition serious enough that a reasonable person would seek care right away, but not so severe as to require <u>emergency room care</u>.

# **How You and Your Insurer Share Costs - Example**

Jane's Plan Deductible: \$1,500 Coinsurance: 20% Out-of-Pocket Limit: \$5,000

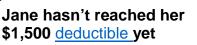
January 1st Beginning of Coverage Period

December 31st End of Coverage Period



Jane pays I00%

Her <u>plan</u> pays 0%



Her plan doesn't pay any of the costs.

Office visit costs: \$125 Jane pays: \$125

Her plan pays: \$0











Jane pays 20%

Her <u>plan</u> pays 80%

## Jane reaches her \$1,500 deductible, coinsurance begins

Iane has seen a doctor several times and paid \$1,500 in total, reaching her deductible. So her plan pays some of the costs for her next visit.

Office visit costs: \$125

Jane pays: 20% of \$125 = \$25

Her plan pays: 80% of \$125 = \$100











Jane pays 0%

Her plan pays 100%

# Jane reaches her \$5,000

out-of-pocket limit

Jane has seen the doctor often and paid \$5,000 in total. Her plan pays the full cost of her covered health care services for the rest of the year.

Office visit costs: \$125

Jane pays: \$0

Her plan pays: \$125

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